


Home Burglary Claim Procedure to Insured

Dear Sir / Madam

1. This has reference to your claim regarding Home Burglary.
2. The policy will indemnify the insured for claims made in respect of loss of or damage to contents of the insured's home in India (located at the address mentioned in the policy schedule) caused by actual or attempted Burglary and/or Robbery during the policy period. The cover incepts from the date of departure of the insured from the country and ends on the expiry date or date of return to the country whichever is earlier. The company's liability will be limited to the sum insured specified in the schedule. The cover excludes loss or damage to jewellery and valuables
3. **Policy Excess or Deductible** means the amount stated in the Schedule, which shall be borne by the Insured in respect of each and every Claim made under this Policy.
4. The Insured is requested to file the claim with the Claims Department at the address mentioned on the policy. Please send your claim documents by email or fax and file your claim immediately on your return back to India and the claim will be settled **within 7 days** of having received complete documents. Payment will be made in Indian Rupees only.
5. The documents must be sent as soon as possible on email or fax and **within 30 days of the return to India or expiry of policy**, whichever is earlier.
6. The list of documents required to be attached with the claim are as follows:
 - *Claim Form (to be filled and signed by insured)*
 - *Covering Letter detailing full statement of the facts of the incident.*
 - *Copy of FIR (filed with the local police authorities)*
 - *Details of local investigation and survey of loss in case carried out by insured*
 - *Details of any insurance covering same loss*
 - *NEFT form and Pre Printed Cancelled cheque stating insured's / Claimant Indian Bank account details*
 - *Passport and visa copy with Entry Stamp Overseas and exit Stamp from India*
7. We have attached the Claim Form / ROMIF/ NEFT (To be filled as per the region where the loss has occurred) for your necessary action.

Should you require any further clarification on the claims procedure matter, please do not hesitate to contact us at-

Telephone number 

+9120-30305858,

Fax number



+91 20 30512207

Email

travel@bajajallianz.co.in

- It is necessary to provide claim documents so as to facilitate claim process. Delay in submission of above mention documents will delay further claim process.
- For further detailed policy terms and condition please refer our policy wording or you can download from our website at link <http://www.bajajallianz.com/Corp/travel-insurance/more-travel-product.jsp>